Dear Parents, Carers, Social Workers, and Colleagues,

Welcome to Willow House

This letter is to Welcome you to an overview of Willow House and to keep you updated of the service to be offered by My3 Limited and the potential opportunities we have available for placements.

About Me as Manager of Willow House

As the manager, I have worked in a variety of social, care and disability services for over 30 years. Throughout this time I have gained a wealth of experience and it is always a privilege to work with children and adults who have complex support needs.



About Willow House

Willow House is a four bedroomed detached home, one room is used for the staff and the other three are for the young people who live here. The rooms are nice a spacious and we will support you to decorate your room to your own taste. The home is set in a nice area in Lancashire between St Helens and Wigan. There are good transport links to most areas. We will offer support to access local activities that you are interested in and give you the chance to try new things together.

For each young person in residence at Willow House we will aim to have fun along the way and be available to support you with any concerns or worries you may have. We will be like a family team where we will live and learn and grow together, supporting each other along the way. We will allow you to be yourself and give you the patience and time you deserve for us to get to know and understand you. We will want to find out what your aims and aspirations are in your life and hopefully help you ... every step ... towards achieving them.

At The Willows we have a multi team approach to match young people. With input from the Manager at My3 Therapeutic Services and the Head Teacher at Wood Edge Independent School we can offer a triad of services and give commitment to working in partnership with all stakeholders. We specifically aim to work very closely with the families and social workers of young people to ensure that excellent standards of communication are maintained and that families remain involved.

If you would like to explore placement options. I am happy to work with you, along with the My3 triad of services.

Please contact <u>residentialreferrals@my3ltd.co.uk</u> with any enquiries for placements or visit our website https://www.my3ltd.co.uk or please call me on 07496818005

Kind regards

Sara

Sara Osborne

The Manager

Willow House



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